

THREE AMAZING PARKS.



ALL KINDS OF AWESOME.



UNIVERSAL'S
VOLCANO BAY
WATER THEME PARK



OUR THIRD PARK RISES.

INTRODUCING THE THIRD AMAZING THEME PARK AT
UNIVERSAL ORLANDO RESORT™ – OPENING EARLY SUMMER 2017. Live the carefree island life at
Universal's Volcano Bay™. It's an all-new water theme park like no other filled with thrills,
indulgence and rejuvenation. No standing in long queues, wrestling with tubes, or
waiting for the fun to begin. It's a tropical paradise just steps away from everything
Universal Orlando Resort™ has to offer. [Learn more on page 14.](#)





THREE PARKS

SPECTACULAR ON-SITE HOTELS.

You'll need multiple days and nights to experience jaw-dropping theme parks, an entirely new water theme park experience coming in early Summer 2017, unforgettable dining, incredible entertainment and more. Universal Orlando Resort™ is the holiday your family really wants.



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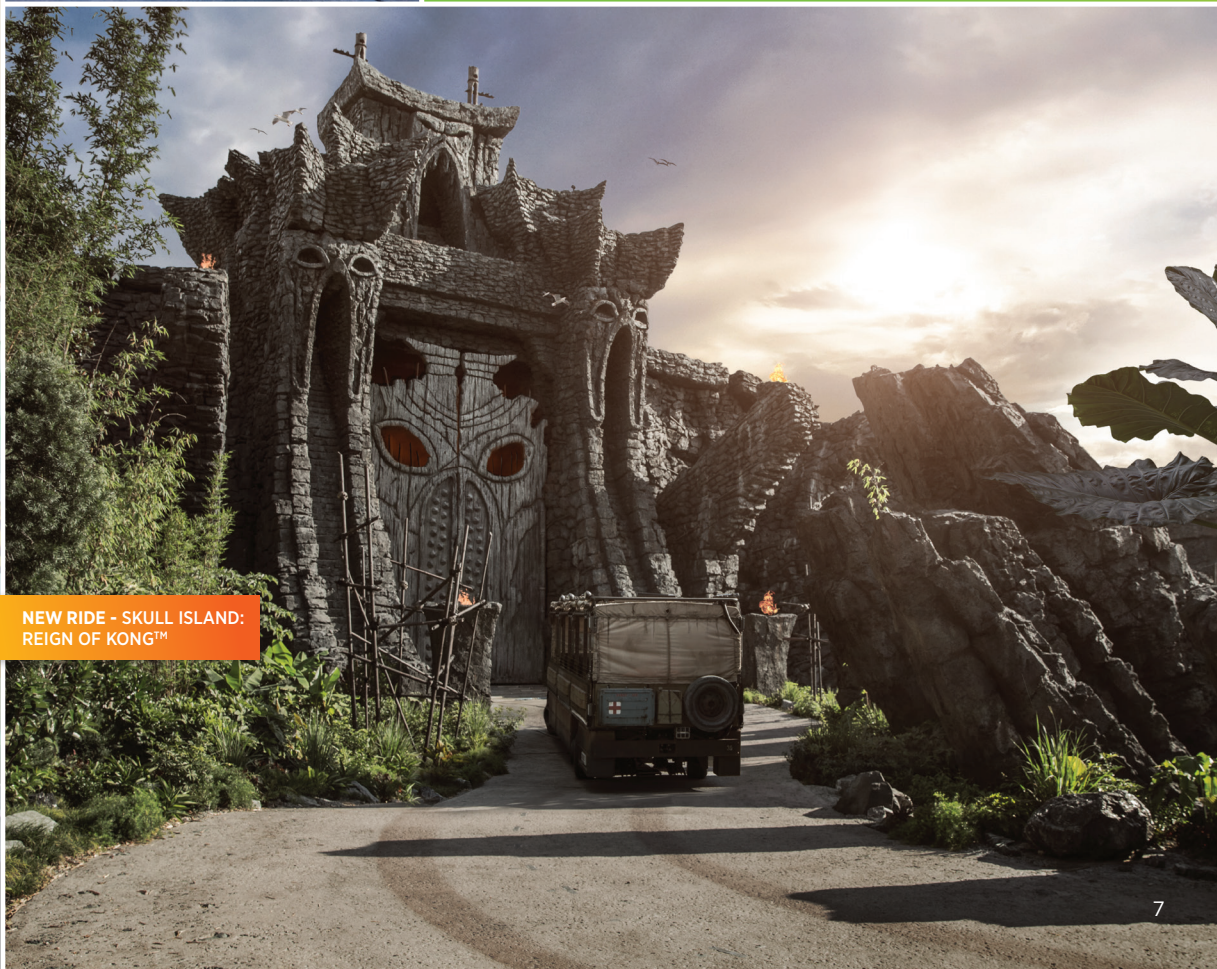
HEROES
MADE HERE.



#1 THEME PARK
UNIVERSAL'S ISLANDS
OF ADVENTURE™



Take an unforgettable journey through your favourite myths, legends, cartoons, comic books, children's tales and movies at Universal's Islands of Adventure™. From the comic book streets of Marvel Super Hero Island® to the jungles of Jurassic Park™, once-in-a-lifetime adventures are around every corner.



NEW RIDE - SKULL ISLAND:
REIGN OF KONG™



Travel between both lands aboard the Hogwarts™ Express with a Park-to-Park ticket.*

GUESTS OF SELECT ON-SITE HOTELS SKIP THE REGULAR QUEUES

Guests of select on-site hotels enjoy FREE** Universal Express Unlimited™ to skip the regular queues in Universal Studios Florida™ and Universal's Islands of Adventure™ when you stay with us (valid theme park admission required).

**Additional restrictions apply. See page 19 for details.



THE WIZARDING WORLD OF HARRY POTTER™ - HOGSMEADE™

Stroll through Hogsmeade™ village and explore the classrooms and corridors of Hogwarts™ castle. Experience a roller coaster chase across the sky on Dragon Challenge™, and take to the air and swoop past Hagrid's hut on Flight of the Hippogriff™. Board the Hogwarts™ Express* at Hogsmeade™ Station in Universal's Islands of Adventure™ and travel to King's Cross Station in Universal Studios™ (Park-to-Park admission ticket required).

*Additional restrictions apply.

ACTION & THRILLS

Battle villains high above the streets on The Amazing Adventures of Spider-Man®. Feel the rage of The Incredible Hulk Coaster®, now with all-new ride vehicles and an enhanced queue experience. Escape the jaws of a hungry T. rex on the Jurassic Park River Adventure™. Soar above Hogwarts™ on Harry Potter and the Forbidden Journey™ and brave the dangers of the all-new Skull Island: Reign of Kong™.

FAMILY FUN

Whirl through the world of The Cat in the Hat™ and other best-loved tales in Seuss Landing™. Splash your way through the water rides of Toon Lagoon™ including Popeye & Bluto's Bilge-Rat Barges®. Cheer on the heroes and boo the villains in the explosive The Eighth Voyage of Sindbad™ stunt show. With uniquely themed play areas like Camp Jurassic™ and If I Ran the Zoo™, there are plenty of fun things to see and do for the youngest members of the family.

GUESTS OF ALL ON-SITE HOTELS ENJOY EARLY PARK ADMISSION*

Early Park Admission to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ (opening early Summer 2017) one hour before the theme parks open (valid theme park admission required).

*Additional restrictions apply. See page 19 for details.







ALL KINDS OF
AMAZING.





At Universal Studios Florida™ you're the star as this real, working motion picture studio puts you right into the middle of your favourite movies and TV shows. Join the ranks of the mischievous Minions in Despicable Me Minion Mayhem™ Step into the action of Revenge of the Mummy™, The Simpsons Ride™ and Race Through New York Starring Jimmy Fallon™, opening 2017.





Travel between both lands aboard the Hogwarts™ Express with a Park-to-Park ticket.*

THE WIZARDING WORLD OF HARRY POTTER™ - DIAGON ALLEY™

Visit the shops and establishments of Diagon Alley™ and experience the darker side of magic in Knockturn Alley. See a wand choose a wizard at Ollivanders™ wand shop. Travel between both lands on the Hogwarts™ Express* (Park-to-Park admission ticket required). *Additional restrictions apply.

FAMILY FUN

Ride along with The Simpsons™ on this wild, fun-filled ride. Zap aliens on MEN IN BLACK™ Alien Attack™. Fly across the stars on E.T. Adventure™. Join Gru and his Minions on an unpredictable adventure in Despicable Me Minion Mayhem™.

ACTION & THRILLS

Help save the galaxy on TRANSFORMERS™:™ The Ride-3D, pick your own soundtrack on the Hollywood Rip Ride Rockit™ roller coaster, and journey deep below Gringotts™ bank on the multi-dimensional thrill ride, Harry Potter and the Escape from Gringotts™.

LIVE ENTERTAINMENT

Dance with your favourite characters during their daily jam at Universal's Superstar Parade,™ then end your day with 100 years of movie memories at Universal's Cinematic Spectacular™ nighttime show (dates and times may vary). Make it a night to remember with Universal's Cinematic Spectacular Dining Experience™ (reservations required and separate fee applies).

GUESTS OF SELECT ON-SITE HOTELS SKIP THE REGULAR QUEUES

Guests of select on-site hotels enjoy FREE** Universal Express Unlimited™ to skip the regular queues in Universal Studios Florida™ and Universal's Islands of Adventure™ when you stay with us (valid theme park admission required).

**Additional restrictions apply. See page 19 for details.



GUESTS OF ALL ON-SITE HOTELS ENJOY EARLY PARK ADMISSION*

Early Park Admission to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ (opening early Summer 2017) one hour before the parks open (valid theme park admission required).

*Additional restrictions apply. See page 19 for details.





**A NEW WAVE OF
WATER THEME PARK.**





It's unlike anything you've experienced before - an all-new water theme park only Universal could create, filled with both thrills and relaxing indulgence. Universal's Volcano Bay™ is the third amazing theme park at Universal Orlando Resort™, creating even more days and nights of endless excitement.

Images shown are conceptual representations. Details are subject to change.





TECHNOLOGY & DESIGN TO MAKE THE MOST OF YOUR DAY

The park's been designed to eliminate water park hassles. There's no standing in long queues, wrestling with tubes or waiting for the fun to begin.



Water is Life. Life is Joy. That is the mantra by which the fabled WatURI islanders have lived on their Pacific isle for centuries. Live the carefree island life at Universal's Volcano Bay™. Universal's award-winning designers have created unique daytime and nighttime experiences, making Volcano Bay™ an entire day's worth of fun. It's a tropical paradise just steps away from everything Universal Orlando Resort™ has to offer.

FAMILY FUN

Volcano Bay™ is the place to reconnect with your family, enjoying together the water coaster, rapids, racers, reefs and raft rides. At the heart of the island, Krakatau™, the mighty Fire and Water Volcano, towers 200 feet above the tropical landscape, streaming waterfalls during the day and fiery lava effects at night.

ACTION & THRILLS

Dare to ride the incredible Ko'okiri Body Plunge, featuring a 70-degree fall through a drop door and 125 feet of screaming, white-knuckle fun, or brave the rope bridge and take the plunge down the Ohno and Ohya Slides, serpentine adventures that each end several feet above the pool below. Whether plummeting down Krakatau™ Aqua Coaster or catapulting into pools of blue water, thrill seekers will be busy day and night.

RELAXING INDULGENCE

Calming lagoons, leisure pools, secluded waterfalls and lazily winding rivers make Volcano Bay a place not only of excited screams, but also of contented smiles. You can even rent a two-story cabana and enjoy concierge services and other resort-like amenities.

GUESTS OF ALL ON-SITE HOTELS ENJOY EARLY PARK ADMISSION*

Early Park Admission to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ (opening early Summer 2017) one hour before the park opens (valid theme park admission required).

* Additional restrictions apply. See page 19 for details.

Images shown are conceptual representations. Details are subject to change.



STAY IN THE HEART OF
ALL THE FUN.



Universal Orlando Resort™
On-site Hotel guests enjoy
complimentary transportation
throughout the resort.

UNIVERSAL ORLANDO RESORT™ ON-SITE HOTELS.

The ultimate Universal Orlando™ holiday begins at one of our spectacular on-site hotels. Choose from three distinct categories, one for every holiday style and budget.

PRIME VALUE HOTEL: Stylish resort with rooms and suites designed for family fun.

PREFERRED HOTELS: Relaxing getaways with the perfect blend of resort conveniences and amenities.

PREMIER HOTELS: Beautiful escapes, distinguished service, spacious accommodations, unique experiences and more.

Each hotel offers complimentary transportation to the resort's attractions. Plus, all on-site guests enjoy special theme park benefits including Early Park Admission[^] to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (paid theme park admission required). Guests of Loews Portofino Bay Hotel, Hard Rock Hotel®, and Loews Royal Pacific Resort enjoy free** Universal Express Unlimited™ ride access to skip the regular queues at participating rides and attractions in Universal Studios Florida™ and Islands of Adventure theme parks (valid theme park admission required).

	PRIME VALUE	PREFERRED		PREMIER	
UNIVERSAL ORLANDO RESORT™ ON-SITE HOTELS					
SKIP THE REGULAR QUEUES FOR FREE** with Universal Express Unlimited™ ride access <small>A value of up to \$89*** per person, per day. Valid theme park admission required.</small>			●	●	●
Early Park Admission[^] to The Wizarding World of Harry Potter™ one hour before the theme park opens <small>Valid theme park admission required.</small>	●	●	●	●	●
Early Park Admission[^] and free transportation to Universal's Volcano Bay™ one hour before the water theme park opens <small>Valid theme park admission required.</small>	●	●	●	●	●
Complimentary transportation and walking paths to the theme parks and Universal CityWalk™	Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses
Resort-wide charging privileges with room key	●	●	●	●	●
Complimentary access [^] to select live entertainment venues at Universal CityWalk for the length of stay	●	●	●	●	●
Complimentary delivery of merchandise purchased throughout the resort to the hotel	●	●	●	●	●
Priority seating at select restaurants throughout the resort			●	●	●

Paid theme park admission required. Only valid at Universal Studios Florida™ and Universal's Islands of Adventure™ theme parks. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™, other select attractions, separately ticketed events and Hogwarts™ Express. Benefit not valid for guests staying at Universal's Cabana Bay Beach Resort and Loews Sapphire Falls Resort; available for purchase only. Only valid for the number of guests staying in the room for the length of hotel stay as indicated on the Universal Express Unlimited pass. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. *Based on seasonal peak pricing for the Universal Express Unlimited pass. ^Paid theme park admission required. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida™ or Universal's Islands of Adventure™ as determined by Universal Orlando and Universal's Volcano Bay™ (Opening early Summer 2017). Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. ^Valid for registered on-site hotel guests for length of stay. CityWalk access not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid Photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show or Hollywood Drive-in Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice.



A BLAST
FROM THE PAST.





UNIVERSAL'S CABANA BAY BEACH RESORT – PRIME VALUE HOTEL

It's the most affordable way to enjoy all Universal Orlando Resort™ has to offer. This Prime Value-priced hotel features family suites which sleep up to six and include a kitchenette and extra bathroom space. Standard rooms are also available at this fun 1950s and 60s beach resort-themed hotel. Two new towers will be unveiled at Cabana Bay Beach Resort™ this year, offering the best views of Universal's Volcano Bay™ water theme park, just a short walk away.

DINING

Choose from an array of taste-tempting options at the Bayliner Diner™ food court. Dine while you bowl at the Galaxy Bowl Restaurant™, have a delicious pizza delivered right to your room, or start your day at the hotel's own Starbucks®.

RECREATION

Enjoy two massive pools, a soothing lazy river and a water slide. You can bowl a frame or two at the 10-lane Galaxy Bowl!† Plus, you can work out at the complimentary Jack LaLanne Physical Fitness Studio. †Fees apply



In the family suites, a convenient sliding panel separates the bedroom from the living area and kitchenette for privacy.



LOEWS
**SAPPHIRE
FALLS**
RESORT
UNIVERSAL ORLANDO™

COOL CARIBBEAN
COMFORT.





LOEWS SAPPHIRE FALLS RESORT - PREFERRED HOTEL

The newest on-site hotel brings Caribbean-inspired relaxation and tropical elegance to Universal Orlando Resort™. From the ruins of the stone turret in the lobby to the inviting island charm of the guest rooms, you will be surrounded by a vivid, textured haven that is inspired by landmarks of the islands.

DINING

Choose from a host of intriguing and exceptional dining options. Among them is Amatista Cookhouse™, a full-service restaurant offering scenic water views and serving breakfast, lunch and dinner. Strong Water Tavern, a lobby lounge and bar, also hosts a tapas inspired menu, ceviche bar and rum tastings.

RECREATION

There is no shortage of fun once the adventures in the parks end. Blissful hours will be spent at the 16,000 square foot pool with two sand areas, a children's play area with pop-up jets, a large hot tub and a water slide. There's also a game room, complimentary fitness center and much more.





COME SAIL
AWAY.





Guests of Loews Royal Pacific Resort can skip the regular queues with FREE** Universal Express Unlimited™.

**Restrictions apply. See page 19 for details.

LOEWS ROYAL PACIFIC RESORT – PREFERRED HOTEL

Kick back and relax in an oasis of tropical splendour. You'll discover lush landscaping, exotic native carvings, and a huge white sand beach to make you feel as if you've sailed away to the enchanted isles of the South Seas. Enjoy rooms that exude the warmth and charm of the islands.

DINING

Savour the flavours of the islands with five restaurants and lounges, including the Orchid Court Sushi Bar, Jake's American Bar and the Asian-infused creations of Emeril's Tchoup Chop. The full-service Islands Dining Room serves modern, Pan Asian cuisine and also hosts a fun Character Breakfast every Sunday morning featuring many of your favourite theme park characters. (Reservations recommended.)

RECREATION

Savour the lagoon-style pool, complete with the Royal Bali Sea interactive water play area. For a special treat the whole family will love, experience the music and authentic Polynesian cuisine of the weekly Wantilan Luau (reservations and separate fee required).





CHECK IN.
ROCK OUT.





Guests of the Hard Rock Hotel® can skip the regular queues with FREE** Universal Express Unlimited™

**Restrictions apply. See page 19 for details.

HARD ROCK HOTEL® - PREMIER HOTEL

It's the perfect mix of funk and just plain fun. Here you'll feel like you just stepped off the stage, surrounded by the music, style, and irreverent attitude of the rock 'n' roll lifestyle. You'll find stylish furnishings and rock 'n' roll artwork in every guest room, plus all the amenities you'll need to get away from your adoring fans.

DINING

Enjoy steak and seafood at the legendary Palm Restaurant, or American classics with a rock 'n' roll twist at The Kitchen. Emack & Bolio's offers premium ice cream in fun flavours, while adults can enjoy cocktails and conversation at the Velvet Bar.

RECREATION

The lively swimming pool features a sand beach, volleyball court, a water slide and underwater music. The Sound of Your Stay is a complimentary all-encompassing music amenity program that gives you access to experiences you can't get anywhere else.





THE SWEET
LIFE.





Guests of Loews Portofino Bay Hotel can skip the regular queues with FREE** Universal Express Unlimited™.

**Restrictions apply. See page 19 for details.

LOEWS PORTOFINO BAY HOTEL - PREMIER HOTEL

Experience la dolce vita—the sweet life—at this stunning re-creation of the famed seaside resort town of Portofino, Italy, authentic down to the cobblestone streets and sidewalk cafes. Enjoy spacious guest rooms, including delightful *Despicable Me*-themed kids' suites.

DINING

Eight restaurants and lounges take you on a culinary tour of Italy, from the casually elegant Bice Ristorante, to the authentic specialties of Mama Della's RistoranteSM and Trattoria del PortoTM.

RECREATION

Discover three themed swimming pools - the Beach Pool, the elegant Villa Pool, and the secluded Hillside Pool. Pamper yourself at the Mandara Spa[®], and enjoy the romantic ballads of Musica della Notte nightly on the harbourside piazza (weather permitting).



Select hotels offer different themed kids' suites, which give children their own fun room.





ANYTHING BUT
ORDINARY.

Delicious Eats & Fantastic Treats
at the all-new The Toothsome
Chocolate Emporium & Savory
Feast Kitchen™





This is where it all comes together. This is where unforgettable family fun meets restaurants that don't just make you say "Yum," but "Wow." The one place where the dining tastes of every member of the family and entertainment everyone can enjoy all intersect. It's everything you're looking for. And anything but ordinary. Universal CityWalk™, The Epicenter of Awesome. Conveniently located right between Universal's Islands of Adventure™ and Universal Studios™ and within walking distance of each on-site hotel, CityWalk™ is open daily until 2 a.m.

DINING

Enjoy the cuisine of Emeril's® Restaurant Orlando, the world's largest Hard Rock Cafe®, Jimmy Buffett's® Margaritaville®, and unique venues such as The Cowfish®, Antojito's Authentic Mexican Food™ and Vivo Italian Kitchen™. Catch every play and highlight on nearly 100 HDTV screens at NBC Sports Grill & Brew™ and discover astounding culinary alchemy at the all-new The Toothsome Chocolate Emporium & Savory Feast Kitchen™.

ENTERTAINMENT

The wildly popular Blue Man Group show is an event that will rock every member of the family. You can see the biggest names in music and comedy at Hard Rock Live®, and sing karaoke with a live band and backup singers at CityWalk's Rising Star™.

FAMILY FUN

Catch the latest movies at the AMC® Universal Cineplex 20 with IMAX®, and challenge the kids to 36 holes of mini-golf fun at Hollywood Drive-In Golf™.

NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park tickets include free all-club access† to select live entertainment at CityWalk™.



†Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older and a cover charge for admission. Valid Photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice. Additional restrictions apply.

**CHOW
DOWN.
DRINK IT
ALL IN.**

GRILL BREW



Dine on authentic British cuisine at the Three Broomsticks™ in The Wizarding World of Harry Potter™ - Hogsmeade™. Grab a Krustyburger in Springfield's Fast Food Boulevard. Sample "Burgushi®," a fusion of burgers and sushi, at The Cowfish® in Universal CityWalk™. Be serenaded by strolling musicians at Mama Della's RistoranteSM at Loews Portofino Bay Hotel. Throughout Universal Orlando Resort's immersive dining venues, there's fun themed food to please any palate.

CHARACTER DINING

Meet some of your favourite Universal Studios™ theme park characters at Universal's Character Breakfast™ (reservations and separate theme park admission required). Select on-site hotels also offer character dining on select days and nights.

SPECIAL EXPERIENCES

Cap off the evening with a delicious dinner and dazzling entertainment at Universal's Cinematic Spectacular Dining Experience™ (reservations and separate theme park admission required).





TICKETS

FOR EVERY DAY OF YOUR STAY.

ENJOY IT ALL WITH A MULTI-DAY TICKET.

Universal Orlando Resort™ has the ticket that's just right for you and your family.

<p>3-PARK EXPLORER TICKET¹</p>	<p>This multi-day ticket gives guests 14 consecutive days of unlimited Park-to-Park access to Universal Studios Florida™, Universal's Islands of Adventure™, the all-NEW Universal's Volcano Bay™ water theme park (opening early summer 2017) and select live entertainment venues of Universal CityWalk™. This ticket is not available at any park's entrance. Ticket valid for arrivals from 1 June 2017.</p>
<p>2-PARK EXPLORER TICKET²</p>	<p>This multi-day ticket gives guests 14 consecutive days of unlimited Park-to-Park access to Universal Studios Florida™, Universal's Islands of Adventure™ and select live entertainment venues of Universal CityWalk™. This ticket is not available at any park's entrance. Ticket valid for arrivals from 1 January 2017.</p>
<p>HALLOWEEN HORROR NIGHTS™</p>	<p>On select nights in September and October, 2017, Universal Studios Florida™ transforms into America's premier Halloween event with terrifying haunted houses, scare zones, live shows and more. For tickets and more details visit UniversalOrlando.co.uk. Tickets and information will be updated as soon as available? <small>WARNING: Event may be too intense for young children and is not recommended for children under the age of 13. No costumes or masks allowed.</small></p>
<p>BLUE MAN GROUP</p>	<p>Buy Blue Man Group tickets before you fly. Blue Man Group is comedy, theatre, rock concert and unforgettable multi-sensory experience all rolled into one. It's an outrageous evening of entertainment. Don't miss the show that has captivated 35 million people worldwide. DARE TO LIVE IN FULL COLOUR.</p>

¹The Universal Orlando 3 Park Explorer Ticket entitles one (1) guest admission to Universal Studios Florida, Universal's Islands of Adventure, Universal's Volcano Bay water theme park, and select live entertainment venues of Universal CityWalk on all days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used. Unused days shall be forfeited. Ticket valid for arrivals from 1 June 2017.

²The Universal Orlando 2 Park Explorer Ticket entitles one (1) guest admission to Universal Studios Florida, Universal's Islands of Adventure and select live entertainment venues of Universal CityWalk, on all days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used. Unused days shall be forfeited. Ticket valid for arrivals from 1 January 2017.

Tickets listed above specifically exclude admission to separately ticketed concerts and special events at either of the parks or within any of the CityWalk venues. Some CityWalk venues require ages 21 or older for admission with valid Photo ID. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show or Hollywood Drive-In Golf™. Additional restrictions apply and benefits are subject to change without notice.

³Halloween Horror Nights is a separately ticketed event. Event occurs rain or shine. No rain checks, returns or refunds. Dates, times, attractions and entertainment subject to availability and may change without notice. Other restrictions may apply.

HOLIDAY ENHANCEMENTS.

Sensational live entertainment. Unforgettable family fun. Unique special events. Priority access to theme park attractions. Be sure to add one or more of these terrific options to take any Universal Orlando Resort™ holiday to a whole new level of excitement.

UNIVERSAL EXPRESS™

Skip the regular queues with a Universal Express™ Pass⁴ at many of your favourite rides and attractions in Universal Studios Florida™ and Universal's Islands of Adventure™. Experience an entire universe of excitement and have more time to see and do more. With the Universal Express™ Pass, you can skip the regular queues ONE TIME PER RIDE ONLY at participating rides and attractions each day that your pass is valid (paid theme park admission required).

BLUE MAN GROUP

Blue Man Group is comedy, theater, rock concert and dance party all rolled into one. This wildly popular phenomenon delivers an unforgettable, multi-sensory experience. It's an outrageous evening of entertainment.

MY UNIVERSAL PHOTOS™

We'll capture your moments for you. Throughout both theme parks you'll find special photo op locations, so you'll be able to view and share your #UniversalMoments as you're making them.



The options above require additional fees. ⁴Paid theme park admission required. Not valid at Harry Potter and the Forbidden Journey™, Harry Potter and the Escape from Gringotts™ and other select attractions. Universal Express passes not valid at Hogwarts™ Express and available during normal theme park operating hours only. Not valid for separately ticketed special events or Volcano Bay. Additional restrictions may apply and benefits are subject to change without notice.

THERE'S ALWAYS A PARTY.

Nobody throws a party like Universal Orlando Resort.™ From concerts to parades to unique seasonal festivities in the theme parks, be sure to plan your next visit around these exciting special events.

A CELEBRATION OF HARRY POTTER™

WINTER

This annual multi-day event features film talent Q&A sessions, special panels, demonstrations and many other surprises.

MARDI GRAS

SPRING

Celebrate Mardi Gras each night featuring Mardi Gras theme parade, millions of beads, and concerts on select event nights, all included with your day ticket.

ROCK THE UNIVERSE™

AUTUMN

This two-day festival at Universal Studios™ features the hottest bands in Christian music.⁵

HALLOWEEN HORROR NIGHTS™

AUTUMN

Each autumn, Universal Studios transforms into the nation's premier Halloween event featuring terrifying haunted houses, nightmarish scare zones, and outrageous live shows.⁶

HOLIDAYS

WINTER

Celebrate the holidays at Universal Orlando Resort.™ At Universal Studios Florida™, see a spectacular parade with floats, marching bands and more. The fun continues at Universal's Islands of Adventure™, featuring a touching holiday show and dazzling decorations. Plus, you can ring in the New Year at Universal CityWalk's dazzling party—EVE!™ With holiday events at each hotel as well, it's truly a resort-wide celebration.



A CELEBRATION OF HARRY POTTER™



ROCK THE UNIVERSE™



HOLIDAYS

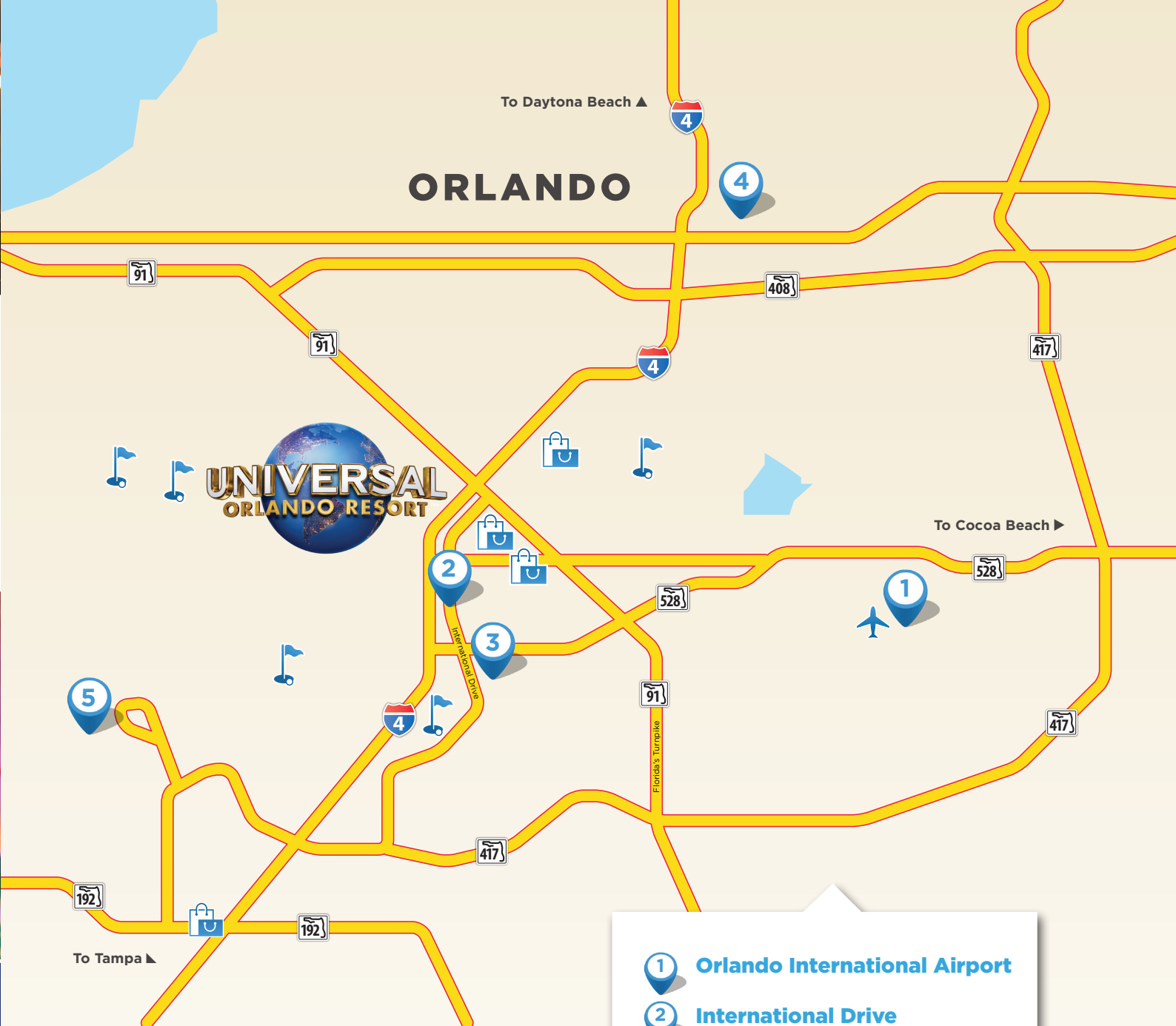


MARDI GRAS










HALLOWEEN HORROR NIGHTS™

⁵Rock the Universe is a separately ticketed event. Entertainment, attractions, pricing, tickets and dates are subject to change without notice. ⁶Halloween Horror Nights is a separately ticketed event. Event occurs rain or shine. No rainchecks, returns or refunds. Prices, dates, times, attractions and entertainment subject to availability and may change without notice. Other restrictions may apply. WARNING: EVENT MAY BE TOO INTENSE FOR YOUNG CHILDREN AND IS NOT RECOMMENDED FOR CHILDREN UNDER THE AGE OF 13. NO COSTUMES OR MASKS ALLOWED. *Separately ticketed event. Restrictions apply. New Year's Eve at CityWalk™ is for 21+ only. Valid Photo ID required.



ALL THE BEST OF ORLANDO ALL RIGHT HERE.

When you stay on-site at Universal Orlando Resort™, you're in the heart of the thrills—including all the fun Central Florida has to offer, from incredible shopping and world-renowned golf courses to beautiful nearby beaches and more.

-  **1 Orlando International Airport**
-  **2 International Drive**
-  **3 SeaWorld® Orlando**
-  **4 Downtown Orlando**
-  **5 Walt Disney World®**
-  **Shopping Malls and Outlets**
-  **Golf**

TRAVEL TIPS

KNOW BEFORE YOU GO.

THE WIZARDING WORLD OF HARRY POTTER™

With The Wizarding World of Harry Potter™ - Diagon Alley™ in Universal Studios™, and The Wizarding World of Harry Potter™ - Hogsmeade™ next door in Universal's Islands of Adventure™ you'll need admission to both Universal Orlando™ theme parks to experience these two uniquely different lands. A Park-to-Park admission ticket will give you access to both theme parks PLUS access to the Hogwarts™ Express*.

*Additional restrictions apply.

STAY WITH US & STAY AMAZED

Universal Orlando Resort's on-site hotels put you close to everything. Complimentary water taxis provide easy transportation throughout Universal Orlando Resort™ taking you between most hotels, Universal Studios™, Islands of Adventure and CityWalk™. Complimentary shuttle buses are also available from every on-site hotel, and each is within walking distance of the attractions.

GET TO THE FUN FASTER

Guests of select on-site hotels enjoy FREE** Universal Express Unlimited™ to skip the regular queues** in Universal Studios Florida™ and Universal's Islands of Adventure™ when you stay with us.

**Separate theme park admission is required. See page 19 for details.

EARLY PARK ADMISSION

You can get into The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ an hour before the general public with Early Park Admission†, a free perk when you stay at a Universal Orlando Resort™ on-site hotel.

†Valid theme park admission required. See page 19 for details.

EVERY PALATE PLEASED

After a day in the theme parks, head to Universal CityWalk™ for great entertainment and a dazzling array of dining options sure to please every member of the family. Many restaurants accept reservations and can accommodate common food allergies.

CHILD SWAP

Most rides and attractions feature a "Child Swap" area so families with small children can assign someone to sit out with the kids, then immediately get their turn to experience the attraction.

TIME OUT FOR GROWNUPS

Let the little ones burn off energy while you take a break at numerous play areas throughout the parks. And take advantage of supervised Kids Camps® at select on-site hotels. Mum and dad can get away for a night out while the kids are well cared for.

®Separate fee required.

LOCKER RENTAL

Some rides require all loose articles be safely stored in complimentary lockers located near ride entrances. For merchandise purchased in the parks or that change of clothes you may need after a soaking water ride, rental lockers⁹ are available.

⁹Separate fee required.

THE PERFECT END TO YOUR DAY

The best place to enjoy Universal's Cinematic Spectacular™ nighttime show at Universal Studios™ is from your own exclusive viewing area at Lombard's Seafood Grille. The Cinematic Spectacular Dining Experience™ is a night of dinner and (many) movies you'll never forget.

Separate fee. Theme park admission and reservations required.

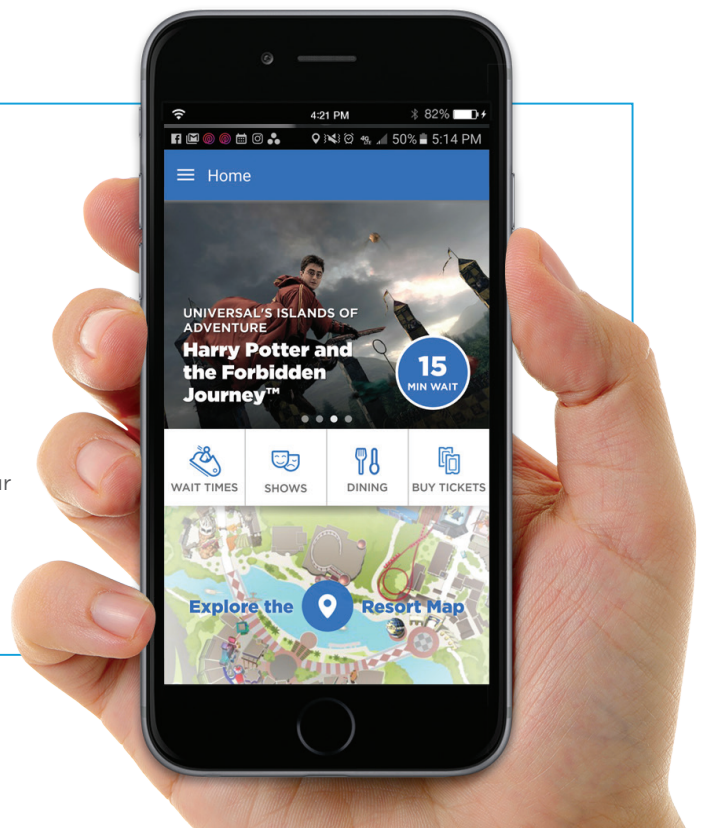


DOWNLOAD THE APP.

Everything you need to know will be in the palm of your hand with The Official Universal Orlando Resort™ App. It's free. Download it before you arrive.

Purchase tickets, check wait times, explore the parks with detailed maps and photo navigation, find height requirements, customize your park experience using filtered lists and maps, and create your own favourites list.

Plus, free **XFINITY® WiFi** is available throughout both parks and Universal CityWalk™



GUEST INFORMATION.

DIRECTIONS

FROM THE ORLANDO INTERNATIONAL AIRPORT (MCO) OR THE COCOA BEACH AREA:

Take the Beach Line Expressway West (528 toll) toward the attractions. Exit onto I-4 East heading toward Orlando. Exit at #75A (Universal Boulevard) and follow the directional signs to Universal Orlando™. For valet parking, follow the valet parking signs.

TRAVELING EAST ON I-4 (FROM THE TAMPA AREA):

Exit I-4 at Exit #75A (Universal Boulevard) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING WEST ON I-4 (FROM THE ORLANDO SANFORD INTERNATIONAL AIRPORT, I-95 AND DAYTONA BEACH):

Take I-4 West toward Tampa. Exit I-4 at Exit #74B (Adventure Way) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING FROM INTERNATIONAL DRIVE:

From International Drive, turn North onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELING NORTH OR SOUTH ON FLORIDA'S TURNPIKE:

Take Exit #259 (the second of the Orlando exits) and follow the signs to the I-4 Tampa exit. Exit I-4 at Exit #74B (Adventure Way). At Hollywood Way, turn right and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

GPS ADDRESS: LATITUDE: 28.47399 LONGITUDE: -81.46228

For further assistance, please call (407) 363-8000.

PARKING

Daily parking is available for cars, vans, RV's, trailers, and motorcycles. Vehicles can leave the garage and return the same day by stopping at the toll plaza upon re-entry and presenting their parking permit. Valet parking is available for cars and vans only.

For current parking fees, please call (407) 363-8000.

OPERATING HOURS

Universal Orlando theme parks open every day at 9:00 a.m., except during certain seasonal and special events. Closing hours are seasonal. Changes in hours are posted at the ticket windows, the toll plaza, at UniversalOrlando.com or on our mobile app. Select Universal CityWalk™ venues are open until 2:00 a.m. daily. Shops and restaurants/café closing times may vary. Please refer to the monthly Universal Orlando™ or CityWalk™ Times & Information brochures.

For daily operating hours, please call (407) 363-8000.

RE-ADMISSION POLICY

Biometrics are used for same-day theme park re-admission. Guests must present the original ticket they used to initially enter the park and have their finger scanned.

STROLLER & WHEELCHAIR RENTAL

Wheelchairs, electronic convenience vehicles, and single/double strollers are available inside the theme parks. Wheelchairs are also available at the rotunda of the parking garage.

GUEST SERVICES

Please visit Guest Services at either park for the following:

- Special dining assistance
- Lost and found
- Lost children
- Guests with disabilities: Rider's Guide, Telecommunication Devices for the Deaf (TDDs), Assistive Listening Devices, and captioning services
- Foreign language maps
- Studio Production information (inside Universal Studios™ only). Located inside each theme park main entrance you'll find: stroller, wheelchair, and locker rentals
- Mail drop and stamps

ATMs are located throughout both theme parks and Universal CityWalk™.

SERVICES FOR GUESTS WITH DISABILITIES

Guidebooks for guests with disabilities, scripts, complimentary sign language interpreters, and assistive listening devices are available for deaf or hearing-impaired guests.

American Sign Language interpreting services are available at Universal Studios Florida™ and Universal's Islands of Adventure™ at no charge. Please refer to the show schedule located inside our Guide Map for interpreted performances upon arriving at the resort.

For those queues with material presented on television monitors, "captioning on request" is provided. This service is available through the use of personal transmitters which activate captioning at the discretion of the user. These transmitters are available for loan at Guest Services.

Telecommunication Devices for the Deaf (TDDs) are located at Health Services and Guest Services in both theme parks.

Most of our attraction queues are accessible to guests using manual wheelchairs. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. If you are capable of transferring to the ride vehicles' seating you may transfer either by yourself or with the assistance of another person in your party.

For more information about accommodations within the park, please call our Guest Services office at (407) 224-6350.

RIDE AND HEIGHT REQUIREMENTS

At Universal Orlando Resort™, safety is our top priority. While our attractions have been designed so that the maximum number of guests can enjoy them, please be aware that many attractions have restrictions and guidelines to make sure everyone has a safe, enjoyable experience. Please refer to signage in front of each attraction for information about the nature and dynamics of the experience, guest height restrictions, as well as medical conditions or other factors that should be considered before riding.

Typical ride and attraction height restrictions range from:

- Action & thrill rides - 40" up to 54" (max 79")
- Children's rides - 36" up to 48"
- Family oriented rides - 34" up to 48"

To Book A Complete Holiday,
Contact Your Preferred Travel Professional
Or Visit UniversalOrlando.co.uk

