



UNIVERSAL
ORLANDO RESORT

MORE MAGIC.
MORE EXCITEMENT.



SEE INSIDE FOR
NEW EXPERIENCE

ALL-NEW NOW OPEN

THE WIZARDING WORLD OF Harry Potter

HAGRID'S MAGICAL CREATURES MOTORBIKE ADVENTURE™

For the first time ever, join Hagrid™ as you fly deep into the wilds of the Forbidden Forest, beyond the grounds of Hogwarts™ castle, on a thrilling roller coaster ride that plunges into the paths of some of the wizarding world's rarest magical creatures. Hagrid's Magical Creatures Motorbike Adventure™ — Universal's most highly themed, immersive coaster — now open. Only at The Wizarding World of Harry Potter™ — Hogsmeade,™ at Universal Orlando Resort.





KIDS GROW UP. SO DO HOLIDAYS.

There comes a point when the kids are ready for something cooler — a trip to the one place where anything's possible, from soaring over Hogwarts™ castle, to plummeting down the side of a volcano, to staring into the eyes of a snarling raptor. When you're ready for a whole new level of family holiday, you're ready for Universal Orlando Resort.

THREE AMAZING THEME PARKS.

ONE INCREDIBLE HOLIDAY.

A TRIO OF MUST-SEE THEME PARKS

- › You'll need a 3-Park Explorer Ticket to experience it all.
 - Universal Studios Florida
 - Universal's Islands of Adventure
 - Universal's Volcano Bay water theme park

HOME TO THE WIZARDING WORLD OF HARRY POTTER™

- › **TWO LANDS** - Here you'll find two lands of The Wizarding World of Harry Potter:™ Hogsmeade™ in Universal's Islands of Adventure and Diagon Alley™ in Universal Studios.
- › **HOGWARTS™ EXPRESS** - The two lands of The Wizarding World of Harry Potter™ are connected by the Hogwarts™ Express, which you can ride with a Universal Orlando Explorer Ticket. See page 34 for details.
- › Hagrid's Magical Creatures Motorbike Adventure™ now open.

EIGHT RESORT HOTELS — THE BEST WAY TO HOLIDAY

- › Universal Orlando's breathtaking hotels provide the utmost in comfort, convenience, fun and special theme park benefits.
- › **NEW RESORTS** - With the opening of the extra affordable Universal's Endless Summer Resort—Surfside Inn and Suites (2019) and Dockside Inn and Suites (2020) we have a hotel option for every holiday style and budget.

ONE-OF-A-KIND SEASONAL & SPECIAL EVENTS

- › Plan your visit around the resort's special events and seasonal festivities, and take your Universal Orlando experience to the next level of awesome. Events include:
 - Mardi Gras in spring
 - Halloween Horror Nights in autumn (separately ticketed event)
 - Christmas festivities in winter

UNFORGETTABLE DINING AND ENTERTAINMENT

- › Universal CityWalk offers the perfect blend of unique and immersive dining and exceptional entertainment, including the world-renowned **BLUE MAN GROUP**.





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#1 AMUSEMENT PARK
IN THE WORLD
UNIVERSAL'S ISLANDS
OF ADVENTURE



**THE WORLD'S #1 PARK.
4 YEARS IN A ROW.**

THE WIZARDING WORLD OF
HARRY POTTER™ - HOGSMEADE™



UNIVERSAL'S ISLANDS OF ADVENTURE

Embark on an epic journey through the worlds of heroes, myths and legends at Universal's Islands of Adventure. From the comic book streets of Marvel Super Hero Island™ to the jungles of Jurassic Park, from Hogwarts™ castle to the whimsical creations of Dr. Seuss, once-in-a-lifetime adventure waits around every corner.



SKIP THE REGULAR QUEUES WHEN YOU STAY WITH UNIVERSAL

Guests of Universal Orlando Resort Premier Hotels enjoy FREE* Universal Express Unlimited to skip the regular queues in Universal Studios Florida and Universal's Islands of Adventure.

*Valid theme park admission required. Not valid at Universal's Volcano Bay. Additional restrictions apply. See page 21 for complete details.



THE INCREDIBLE HULK COASTER



RIDE THE HOGWARTS™ EXPRESS

Guests with a Universal Orlando Explorer Ticket can ride the Hogwarts™ Express between both lands of The Wizarding World of Harry Potter.™

Additional restrictions apply.

Top attractions at Islands of Adventure include The Amazing Adventures of Spider-Man,™ The Incredible Hulk Coaster,™ and Jurassic Park River Adventure. Plus, in The Wizarding World of Harry Potter™ -Hogsmeade™ you can experience the excitement of Harry Potter and the Forbidden Journey,™ the spectacle of The Nighttime Lights at Hogwarts™ Castle on select nights, and the new ride, Hagrid's Magical Creatures Motorbike Adventure,™ now open.



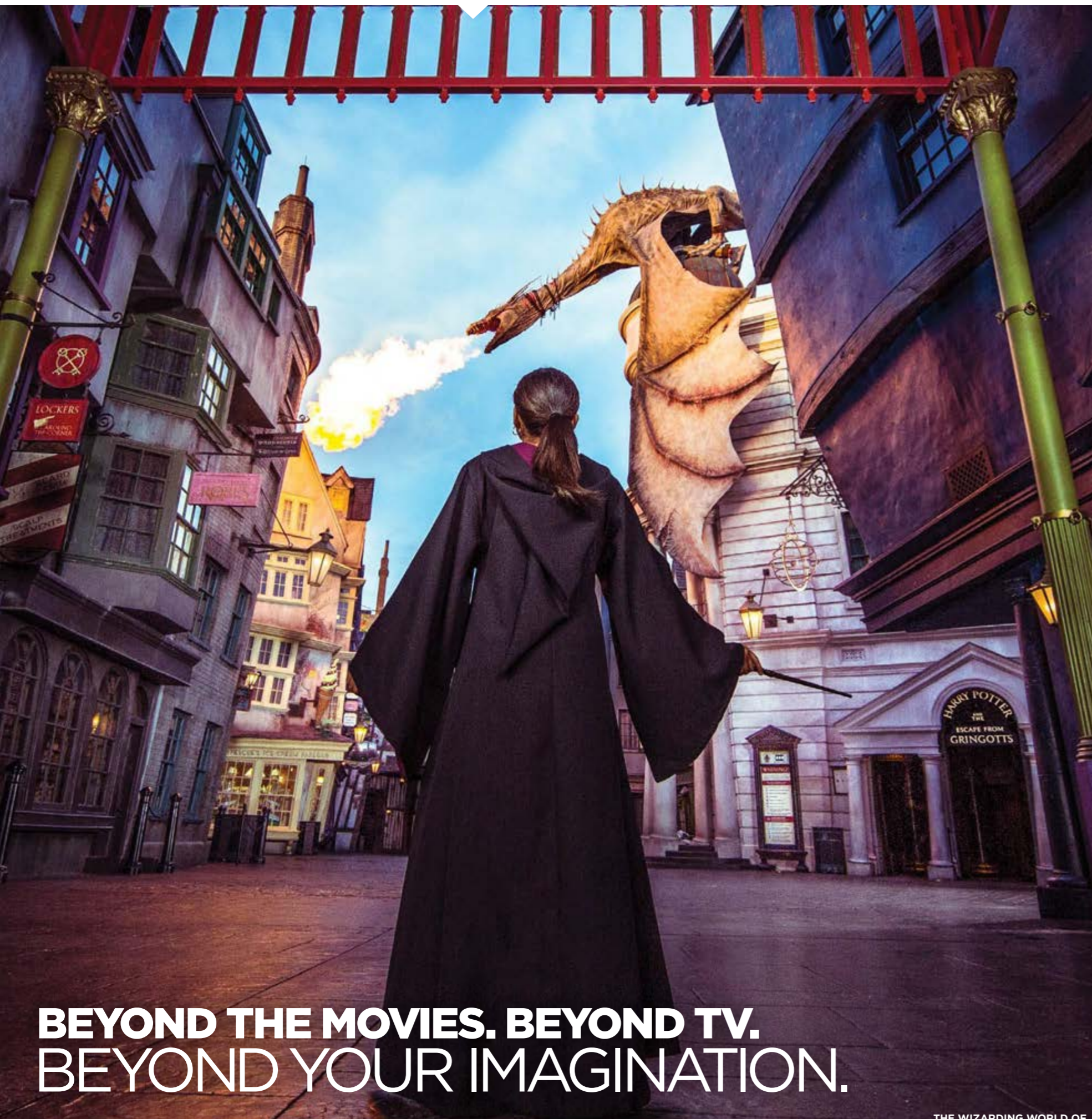
NEW RIDE
HAGRID'S MAGICAL CREATURES
MOTORBIKE ADVENTURE,™ NOW OPEN

UNIVERSAL ORLANDO RESORT HOTEL GUESTS ENJOY EARLY PARK ADMISSION[^]

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open.

[^]Valid theme park admission required. Select attractions. Additional restrictions apply. See page 21 for complete details.





**BEYOND THE MOVIES. BEYOND TV.
BEYOND YOUR IMAGINATION.**

THE WIZARDING WORLD OF
HARRY POTTER™ - DIAGON ALLEY™



Universal Studios Florida hurls you into the cutting-edge worlds of today's hottest entertainment. Here you'll step right into the action alongside your favourite characters from the biggest television shows and movie franchises.



SKIP THE REGULAR QUEUES WHEN YOU STAY WITH UNIVERSAL

Guests of Universal Orlando Resort Premier Hotels enjoy FREE* Universal Express Unlimited to skip the regular queues in Universal Studios Florida and Universal's Islands of Adventure.

*Valid theme park admission required. Not valid at Universal's Volcano Bay. Additional restrictions apply. See page 21 for complete details.



RIDE THE HOGWARTS™ EXPRESS

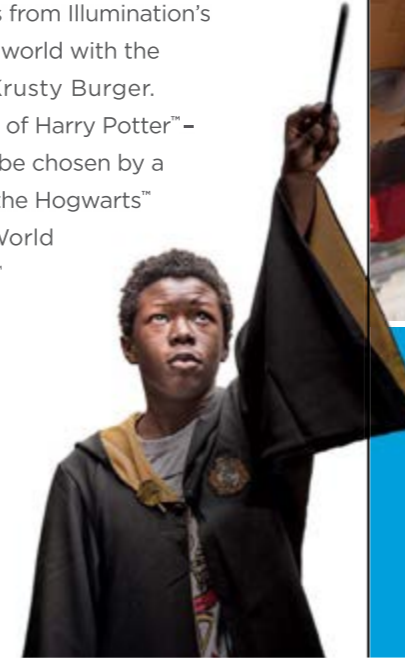
Guests with a Universal Orlando Explorer Ticket can ride the Hogwarts™ Express between both lands of The Wizarding World of Harry Potter.™

Additional restrictions apply.



Meet the mischievous Minions from Illumination's *Despicable Me*. Help save the world with the TRANSFORMERS. Dine at Krusty Burger. Explore The Wizarding World of Harry Potter™ – Diagon Alley™ where you can be chosen by a wand at Ollivanders.™ Or ride the Hogwarts™ Express* to The Wizarding World of Harry Potter™ – Hogsmeade.™ Nobody immerses you into the world of movie magic like Universal Studios.

*Park-to-Park admission required. Additional restrictions apply.



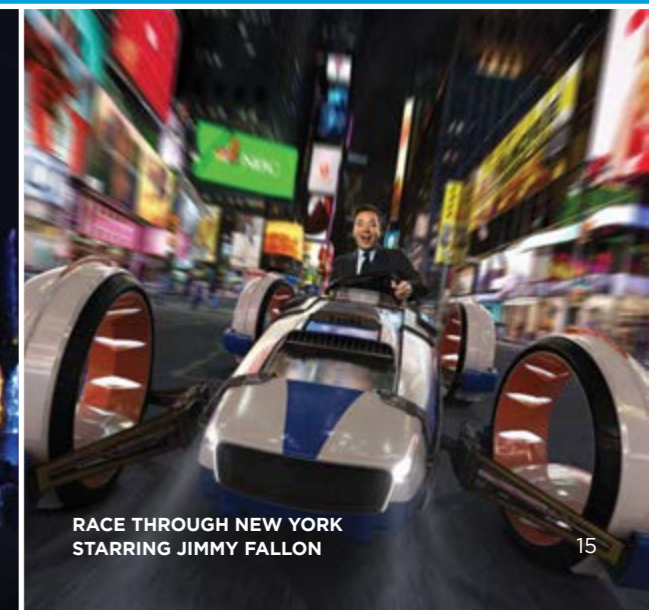
UNIVERSAL ORLANDO RESORT HOTEL GUESTS ENJOY EARLY PARK ADMISSION*

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open.

*Valid theme park admission required. Select attractions. Additional restrictions apply. See page 21 for complete details.



UNIVERSAL ORLANDO'S CINEMATIC CELEBRATION ON SELECT NIGHTS.



RACE THROUGH NEW YORK STARRING JIMMY FALLON



**THRILLS & RELAXATION
IN A TROPICAL PARADISE.**

HONU OF HONU IKA MOANA



OHYAH & OHNO
DROP SLIDES

It's unlike anything you've experienced before. Volcano Bay is a water theme park only Universal could create — a tropical paradise where thrills and relaxation flow in perfect harmony. You'll find over 30 unique experiences and 19 different attractions, including **Florida's only water coaster, the Krakatau Aqua Coaster.**



**UNIVERSAL ORLANDO RESORT HOTEL GUESTS
ENJOY EARLY PARK ADMISSION***

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay one hour before the theme parks open.

*Valid theme park admission required. Select attractions. Additional restrictions apply. See page 21 for complete details.



VOLCANO BAY EXTRAS

Volcano Bay offers extras such as private Cabanas, Premium Seating and more. Rentals subject to availability.

Here, every guest is granted the powers of the TapuTapu wearable, which changes how you wait because of the park's Virtual Line. With just a wave of your wrist you can hold your place in the ride queues and reveal wondrous surprises throughout the park. Which means more time to careen down slides, brave whitewater torrents, drift down a winding river, or relax on Waturi Beach.





**BETTER THAN STAYING NEAR.
YOU'RE STAYING HERE.**

NOW THERE'S A UNIVERSAL ORLANDO HOTEL FOR EVERY BUDGET AND STYLE.

FOUR CATEGORIES

VALUE	NEW IN 2019	£
PRIME VALUE		££
PREFERRED		£££
PREMIER		££££

This is where guests come to let loose, let go and embrace their favourite kind of awesome in the most amazing ways and places. And that's before they get to Universal's theme parks. Our unique collection of hotels, **within walking distance of the theme parks**, makes it easy to experience all the best of Universal, every moment of the day.



EXCLUSIVE BENEFITS ONLY FOR UNIVERSAL ORLANDO HOTEL GUESTS

FREE EXPRESS RIDE ACCESS

Ride more, ride faster, with Universal Express Unlimited ride access for Premier Hotel guests.*
Select hotels only. Not valid at Universal's Volcano Bay. Valid theme park admission required.

EARLY PARK ADMISSION[^]

Breeze into the parks one hour before other guests.
*Valid theme park admission required. Select attractions. Additional restrictions apply.

FREE WATER TAXIS & SHUTTLES

For an easy hop between your hotel and the theme parks and Universal CityWalk.

RESORT-WIDE CHARGING PRIVILEGES

Use your room key across Universal.

FREE MERCHANDISE DELIVERY

from Universal shops to your hotel.

COMPLIMENTARY UNIVERSAL CITYWALK CLUB ACCESS[‡]

to select venues.

PRIORITY SEATING

Minimise your wait time at select Universal restaurants.
Select hotels only.

*Requires theme park admission. Valid at Universal Studios Florida and Universal's Islands of Adventure. Not valid at Universal's Volcano Bay or at Pteranodon Flyers at Islands of Adventure. Excludes separately ticketed events. Park-to-Park admission required to board the Hogwarts™ Express. Benefit valid only for guests of Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel, for the number of guests staying in the room for the length of hotel stay. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. [^]Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida or Universal's Islands of Adventure as determined by Universal Orlando, and Universal's Volcano Bay. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. [‡]Valid for registered Universal hotel guests for the length of stay. Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid photo ID required. Does not include admission to Universal Cinemark, the Blue Man Group show or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice.



Artist Rendering

- EXCLUSIVE GUEST BENEFITS
- EARLY PARK ADMISSION*
Valid theme park admission required.
- FREE SHUTTLES
- RESORT-WIDE CHARGING PRIVILEGES
- FREE MERCHANDISE DELIVERY
- COMPLIMENTARY CITYWALK CLUB ACCESS†

STEP INTO THE SURF LIFESTYLE AT THIS FUN AND RELAXING GETAWAY.



ALL-NEW

OUR FIRST-EVER VALUE CATEGORY HOTELS

Universal Orlando's first Value properties, Universal's Endless Summer Resort – Surfside Inn and Suites (opens 27 June 2019) and Universal's Endless Summer Resort – Dockside Inn and Suites (opening spring 2020) introduce extra affordability to your Universal holiday. Now we have a hotel option for every style and budget.

ACCOMMODATIONS

- 750 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four.
- 2-Bedroom suites sleep up to six and include a kitchenette, a cool picnic table for meals and bathroom with a separate sink/vanity.

RECREATION

- Surfboard shaped pool with poolside activities and a splash pad for kids.
- Complimentary fitness centre.
- Game room.



DINING

QUICK SERVICE

- Food court — Offers multiple stations with convenient and tasty options.

MORE

- Pool bar — Offering frozen drinks, cocktails, wine and beer.‡
- Coffee bar — Offering favourite coffees, teas and snacks.
- Pizza — Delivered to your room.



Artist Rendering

- EXCLUSIVE GUEST BENEFITS
- EARLY PARK ADMISSION*
Valid theme park admission required.
- FREE SHUTTLES
- RESORT-WIDE CHARGING PRIVILEGES
- FREE MERCHANDISE DELIVERY
- COMPLIMENTARY CITYWALK CLUB ACCESS†

CASUAL MEETS COMFORTABLE AT THIS VIBRANT AND SUNNY RETREAT.



COMING SOON

SPREAD OUT IN TWO-BEDROOM SUITES

In addition to standard rooms, both new Universal's Endless Summer Resort hotels will feature spacious, two-bedroom suites that sleep six, making it the perfect spot for families of any size to experience Universal Orlando. Like all Universal hotels, here guests will enjoy exclusive benefits like Early Park Admission* (valid theme park admission required) and complimentary transportation.

ACCOMMODATIONS

- 2,050 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four.
- 2-Bedroom suites sleep up to six and include a kitchenette, a cool picnic table for meals and bathroom with a separate sink/vanity.

RECREATION

- Two huge pools with poolside activities and a splash pad for kids.
- Complimentary fitness centre.
- Game room.



DINING

QUICK SERVICE

- Food court — Offers multiple stations with convenient and tasty options.

MORE

- Pool bar — Offering frozen drinks, cocktails, wine and beer.‡
- Coffee bar — Offering favourite coffees, teas and snacks.
- Lobby Bar — Offering drink service.
- Pizza — Delivered to your room.



- EXCLUSIVE GUEST BENEFITS
- EARLY PARK ADMISSION[^]
Valid theme park admission required.
- FREE SHUTTLES
- RESORT-WIDE CHARGING PRIVILEGES
- FREE MERCHANDISE DELIVERY
- COMPLIMENTARY CITYWALK CLUB ACCESS[!]

SLEEK. STYLISH. PERFECTLY PRICED.

UNIVERSAL'S Aventura Hotel

ACCOMMODATIONS

- 600 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four or one king bed and a pull-out sofa that sleeps up to four.
- Deluxe Double Queen and Deluxe King rooms sleep up to four.
- Kids' suites with a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Pool, a splash zone for kids, plus a fire pit for fun after the sun.
- Complimentary fitness centre.
- Virtual reality game room.
- Located adjacent to Universal's Volcano Bay with walking path to park.

DINING

FULL SERVICE

- Bar 17 Bistro — Rooftop bar with small plates, cocktails^o and amazing views.

QUICK SERVICE

- Urban Pantry — A collection of unique, high quality food stations offer an amazing variety of menus and flavours for every palate.

MORE

- Bar Sol — Poolside bar with speciality drinks, wine, beer and frozen cocktails.^o
- barVentura — Contemporary and inviting lobby bar.
- Starbucks[®] — Coffee and more in the Lobby.
- Pizza — Delivered to your hotel room.



- EXCLUSIVE GUEST BENEFITS
- EARLY PARK ADMISSION[^]
Valid theme park admission required.
- FREE SHUTTLES
- RESORT-WIDE CHARGING PRIVILEGES
- FREE MERCHANDISE DELIVERY
- COMPLIMENTARY CITYWALK CLUB ACCESS[!]

ENJOY VIBRANT, RETRO-STYLE DESIGNED FOR FUN AND AFFORDABILITY.

UNIVERSAL'S Cabana Bay BEACH RESORT

ACCOMMODATIONS

- 2,200 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to four.
- Family suites sleep up to six and include a kitchenette, pullout sofa and bathroom with a separate sink/vanity.
- 2-Bedroom suites sleep up to eight and include a kitchenette, a pullout sofa and two full bathrooms.

RECREATION

- Cabana Courtyard Pool with waterslide, cabana rentals, kid-friendly areas and activities.
- Lazy River Courtyard Pool with winding river.
- Galaxy Bowl — 10-lane bowling alley. *Fees apply.*
- Complimentary fitness centre.
- Game room.
- Located adjacent to Universal's Volcano Bay with walking path to park.



DINING

FULL SERVICE

- Galaxy Bowl Restaurant — American favourites: wings, pizza, burgers, made-to-order.

QUICK SERVICE

- Bayliner Diner — Offers a selection of deli items, burgers, pizza, salad, desserts & more.

MORE

- Atomic Tonic — Poolside bar with sandwiches, wraps, salads and more.
- The Hideaway Bar & Grill — Poolside grill and bar.
- Swizzle Lounge — The Lobby's retro bar.
- Delizioso Pizza — Pizzas, salads and dessert delivered to your room.
- Starbucks[®] — Coffee and more in the Lobby.



EXCLUSIVE GUEST BENEFITS

EARLY PARK ADMISSION[^]
Valid theme park admission required.

FREE WATER TAXI OR SHUTTLE

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CITYWALK CLUB ACCESS[†]

EXCLUSIVE GUEST BENEFITS

FREE EXPRESS RIDE ACCESS^{}**
Valid theme park admission required.

EARLY PARK ADMISSION[^]
Valid theme park admission required.

FREE WATER TAXI OR SHUTTLE

PRIORITY SEATING
At select restaurants.

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CITYWALK CLUB ACCESS[†]

LOEWS
SAPPHIRE FALLS
RESORT
UNIVERSAL ORLANDO

AN ISLAND GETAWAY IN THE HEART OF AN UNFORGETTABLE ADVENTURE.

ACCOMMODATIONS

- 1,000 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway or one king bed and a pull-out sofa that sleeps up to four.^{††}
- Select from multiple suites for even more space.
- Kids' suites with a separate kids' bedroom accessible only through the parents' room.

RECREATION

- White-sand beach, large zero-entry pool with waterslide, hot tubs, fire pit, kids' play area and cabana rentals.
- Complimentary fitness centre with dry sauna and lockers.
- Game room.

ENTERTAINMENT

- Caribbean Carnival — Vibrant dinner show featuring authentic food, music and dances.
Select evenings only. Fees apply.

DINING

FOOD COURT

- Amatista Cookhouse — Caribbean inspired cuisine.
- Strong Water Tavern — Tapas-style dining and rum bar.[‡]
- Drhum Club Kantine — Fresh seafood and more, poolside.

QUICK SERVICE

- New Dutch Trading Co. — Sandwiches, coffee, pastries, grab and go items.

MORE

- Room Service — 24 hours.



A SOUTH SEAS ESCAPE FILLED WITH TROPICAL WONDERS.

ACCOMMODATIONS

- 1,000 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway or one king bed that sleeps up to three with rollaway.^{††}
- Select from multiple suites for even more space.
- Jurassic World themed kids' suites feature a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Palm-tree lined lagoon-style pool, hot tub, interactive water play area for children, plus cabana rentals.
- Complimentary fitness centre.
- Game room.
- Adjacent to Universal Studios Florida and Universal's Islands of Adventure with walking paths and water taxi transportation to the parks.

ENTERTAINMENT

- Wantilan Luau — Delicious dinner celebration with authentic Polynesian food, dancing and more. *Select evenings only. Fees apply.*
- Torch Lighting Ceremony — Poolside at dusk. *Select nights. Weather permitting.*

DINING

FULL SERVICE

- Islands Dining Room — Mornings: breakfast buffet; Evenings: Pan Asian cuisine.
- Jake's American Bar — Full-service bar, fully flavourful menu.
- Orchid Court Lounge & Sushi Bar — Mornings: light breakfast; Evenings: sushi, martinis and more.[‡]
- Bula Bar & Grill — Poolside food with a tropical flair.
- Despicable Me Character Breakfast — Weekly breakfast buffet, character meet & greet.

MORE

- Room Service — 24 hours.





EXCLUSIVE GUEST BENEFITS

FREE EXPRESS RIDE ACCESS*
Valid theme park admission required.

EARLY PARK ADMISSION**
Valid theme park admission required.

FREE WATER TAXI OR SHUTTLE

PRIORITY SEATING
At select restaurants.

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CITYWALK CLUB ACCESS†

EXCLUSIVE GUEST BENEFITS

FREE EXPRESS RIDE ACCESS*
Valid theme park admission required.

EARLY PARK ADMISSION**
Valid theme park admission required.

FREE WATER TAXI OR SHUTTLE

PRIORITY SEATING
At select restaurants.

RESORT-WIDE CHARGING PRIVILEGES

FREE MERCHANDISE DELIVERY

COMPLIMENTARY CITYWALK CLUB ACCESS†

STAY IN ROCK STAR STYLE, SURROUNDED BY RARE ROCK MEMORABILIA.



ACCOMMODATIONS

- 650 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway.**
- Select from multiple suites for even more space.
- Future Rock Star themed kids' suites feature a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Spectacular pool, white-sand beach, underwater music, waterslide, cabana rentals, volleyball.
- Complimentary fitness centre and Rock Om yoga programme.
- Game room.
- The Sound of Your Stay® programme offering a loaner guitar, turntable & records or downloadable playlist.
- Adjacent to Universal Studios Florida and Universal's Islands of Adventure with walking paths and water taxi transportation to the parks.

ENTERTAINMENT

- Velvet Sessions — Enjoy live music with legendary rock stars. *Concerts on select nights. Must be 21+. Fees apply.*
- Velvet Unplugged — Acoustic performance in the hotel lobby. *Concerts on select nights. Must be 21+. Fees apply.*

DINING

FULL SERVICE

- The Kitchen — Awesome American classics.
- The Palm — Famous restaurant for exceptional steak and seafood.
- Beachclub — Poolside bar & grill.

QUICK SERVICE

- Emack & Bolio's — Ice cream shop, coffee, snacks and grab and go items.

MORE

- Velvet Bar — Lobby bar.
- Room Service — 24 hours.



UNIVERSAL ORLANDO

BEAUTY AND CHARM INSPIRED BY THE FAMED MEDITERRANEAN SEASIDE VILLAGE.

ACCOMMODATIONS

- 750 guest rooms and suites.
- Guest rooms feature two queen beds that sleep up to five with rollaway or one king bed that sleeps up to three with rollaway.**
- Select from multiple suites for even more space.
- Despicable Me themed kids' suites feature a separate kids' bedroom accessible only through the parents' room.

RECREATION

- Beach Pool with sandy shore and waterslide. Villa Pool with serene views and cabana rentals. Hillside pool secluded retreat.
- Mandara Spa® and complimentary fitness centre.
- Adjacent to Universal Studios Florida and Universal's Islands of Adventure with walking paths and water taxi transportation to the parks.

ENTERTAINMENT

- Musica della Notte — Live sunset serenade on the piazza featuring Italian Opera. *Weather permitting.*
- Harbour Nights — A celebration of music, food and wine. *Select nights. Fees apply.*

DINING

FULL SERVICE

- Mama Della's Ristorante™ — Italian home cooking.
- Bice Ristorante — Elegant Italian cuisine.
- Trattoria del Porto — Casual family fare.
- Splendido Bar & Grill — Poolside bar serves speciality drinks, burgers, sandwiches and more.†

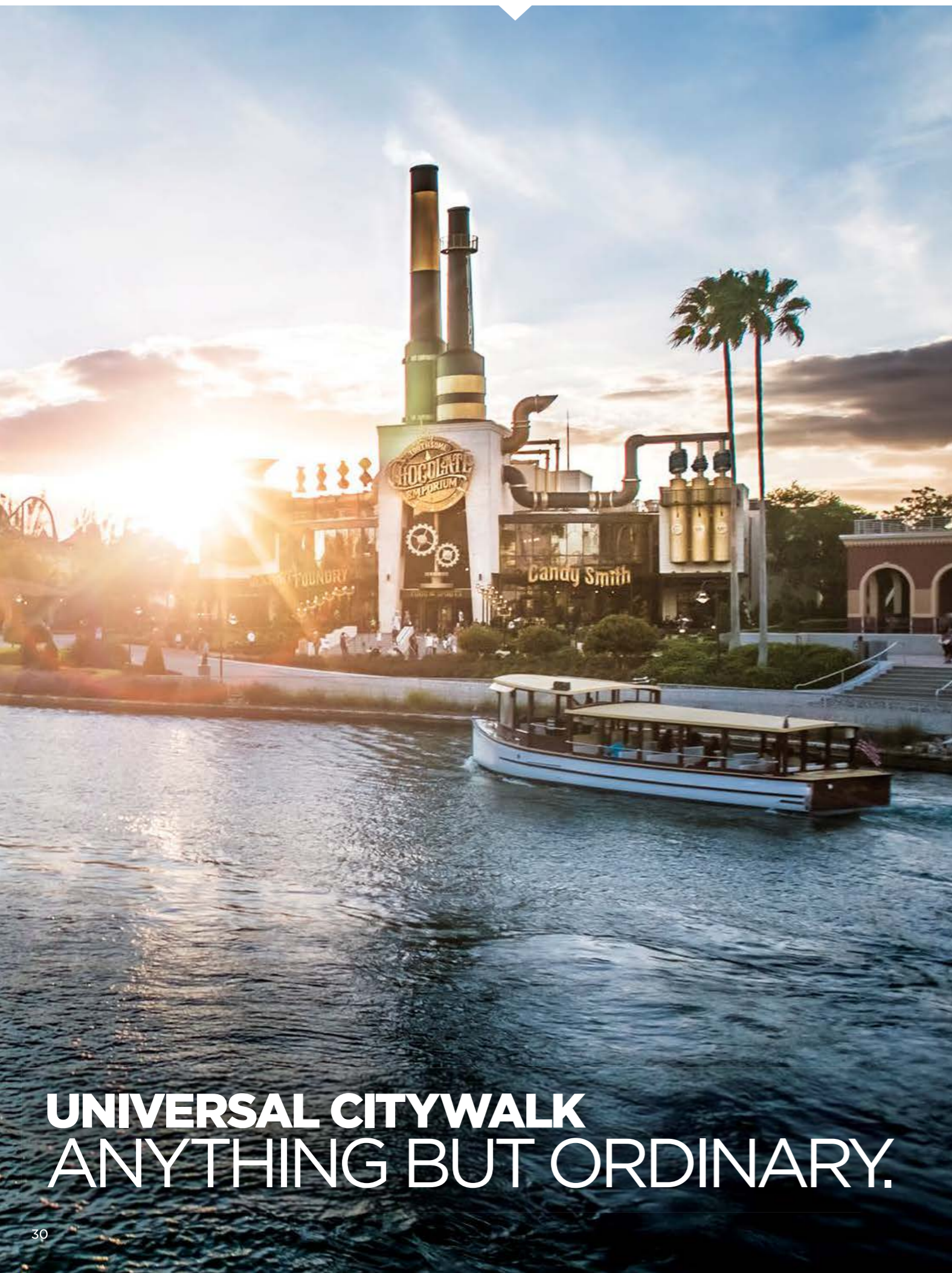
QUICK SERVICE

- Sal's Market Deli — Pizzas, sandwiches, salads, grab and go items.
- Gelateria — Gelato, milkshakes, smoothies.
- Starbucks Reserve® — Coffee & more.

MORE

- Bar American — Posh lobby bar.
- The Thirsty Fish — Waterfront bar.
- Room Service — 24 hours.





UNIVERSAL CITYWALK
ANYTHING BUT ORDINARY.



UNIVERSAL
CITYWALK
ORLANDO

DINING

You'll find a variety of highly themed and immersive dining options, both full service and quick service. Dine at the world's largest Hard Rock Cafe, Jimmy Buffett's Margaritaville, and unique venues such as The Cowfish, Antojitos Authentic Mexican Food and Vivo Italian Kitchen. Catch top sporting events on nearly 100 HDTV screens at NBC Sports Grill & Brew, sample the quirky creations at Voodoo Doughnut, and discover astounding culinary alchemy at The Toothsome Chocolate Emporium & Savory Feast Kitchen.



ENTERTAINMENT

The whole family will enjoy the music and laughter of Blue Man Group.¹ You can see the biggest recording stars and comedians in concert at Hard Rock Live, sing karaoke with a live band, enjoy the tunes of duelling piano players or dance the night away to a live DJ.



BLUE MAN GROUP

FAMILY FUN

Catch all the latest movies at the 20-screen Universal Cinemark, and challenge the kids to 36 holes of mini-golf fun at the sci-fi and horror B-movie themed Hollywood Drive-In Golf.²

NIGHTTIME FUN WITH NO COVER CHARGES

Explorer ticket holders and Universal hotel guests enjoy free all-club access³ to select live entertainment at CityWalk.

¹Separately ticketed show. ²Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older and a cover charge for admission. Valid Photo ID required. Does not include admission to Universal Cinemark, the Blue Man Group show or Hollywood Drive-In Golf.³ Subject to availability. Restrictions apply and benefits are subject to change without notice. Additional restrictions apply.

CHRISTMAS IN THE WIZARDING WORLD OF HARRY POTTER™



NOBODY THROWS A CELEBRATION LIKE WE DO.

MARDI GRAS



HALLOWEEN HORROR NIGHTS



MARDI GRAS
SPRING

Celebrate Mardi Gras at Universal Studios featuring a nightly Mardi Gras themed parade with floats from New Orleans, countless strands of beads, and concerts on select event nights.

HALLOWEEN HORROR NIGHTS
AUTUMN

Each autumn, Universal Studios transforms into **The World's Premier Halloween Event** as the most horrifying films and television programmes of all time come to life in terrifying haunted houses, nightmarish scare zones, and outrageous live entertainment.¹

WARNING: EVENT MAY BE TOO INTENSE FOR YOUNG CHILDREN AND IS NOT RECOMMENDED FOR CHILDREN UNDER THE AGE OF 13. NO COSTUMES OR MASKS ALLOWED

CHRISTMAS FESTIVITIES
WINTER

Experience Christmas in The Wizarding World of Harry Potter™ as Hogsmeade™ and Diagon Alley™ are transformed with wondrous spirit. Treat yourself to Universal's Holiday Parade featuring Macy's. It's not only merry, but mischievous, as the Minions and other characters join in the fun. And watch the live retelling of Dr. Seuss's classic Christmas tale starring The Grinch™ as the Grinchmas™ *Who*-liday Spectacular returns. Enjoy colourful decorations and Christmas festivities throughout Universal's hotels. Plus, you can ring in the New Year at Universal CityWalk's dazzling party—EVE!¹ (ages 21+ only).

Entertainment, attractions and dates are subject to change without notice. ¹Separately ticketed event. Restrictions apply.

UNIVERSAL'S HOLIDAY PARADE
FEATURING MACY'S





TICKETS FOR AN EPIC HOLIDAY.

3-PARK EXPLORER TICKET[§]

This multi-day ticket gives guests 14 consecutive days of unlimited Park-to-Park access to Universal Studios Florida, Universal's Islands of Adventure and Universal's Volcano Bay water theme park plus select live entertainment venues of Universal CityWalk. Make sure you buy before you fly, this ticket is not available for purchase at any park's entrance.

Ask your travel professional about our **3 Parks for the Price of 2 offer**. Valid for admission up to and including 31 December 2020.

2-PARK EXPLORER TICKET^{§§}

This multi-day ticket gives guests 14 consecutive days of unlimited Park-to-Park access to Universal Studios Florida, Universal's Islands of Adventure and select live entertainment venues of Universal CityWalk. Make sure you buy before you fly, this ticket is not available for purchase at any park's entrance.

[§]The Universal Orlando 3-Park Explorer Ticket entitles one (1) guest admission to Universal Studios Florida, Universal's Islands of Adventure, Universal's Volcano Bay water theme park, and select live entertainment venues of Universal CityWalk on all days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used. Unused days shall be forfeited. ^{§§}The Universal Orlando 2-Park Explorer Ticket entitles one (1) guest admission to Universal Studios Florida, Universal's Islands of Adventure and select live entertainment venues of Universal CityWalk, on all days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used. Unused days shall be forfeited. Both the 2-Park and the 3-Park Explorer Tickets specifically exclude admission to separately ticketed concerts and special events at any of the parks or within any of the CityWalk venues. Some CityWalk venues require ages 21 or older for admission with valid Photo ID. Does not include admission to Universal Cinemark, the Blue Man Group show, or Hollywood Drive-In Golf™, parking or discounts on food or merchandise. Additional restrictions apply and benefits are subject to change without notice.



EXPERIENCE MORE WITH OUR EXTRA TICKET OPTIONS.

HALLOWEEN HORROR NIGHTS

On select nights every autumn, Universal Studios Florida transforms into the world's premier Halloween event with terrifying haunted houses, scare zones, live entertainment and more. For tickets and more details, ask your preferred ticket provider for more information.

WARNING: EVENT MAY BE TOO INTENSE FOR YOUNG CHILDREN AND IS NOT RECOMMENDED FOR CHILDREN UNDER THE AGE OF 13. NO COSTUMES OR MASKS ALLOWED.

BLUE MAN GROUP

Cap off one day of your holiday by adding a performance of Blue Man Group. Blue Man Group will rock your world. Blow your mind. And unleash your spirit. As three bald and blue men explore our world, together we'll discover music, laughter and surprises at every turn.

Buy Blue Man Group tickets before you fly and enjoy savings on the adult box office price. Restrictions apply.

EXTRAS TO MAKE YOUR HOLIDAY UNFORGETTABLE.

Be sure not to miss out on these extras. Look out in-Resort to book one or more of these special options to take any Universal Orlando Resort holiday to a whole new level of excitement.

MY UNIVERSAL PHOTOS

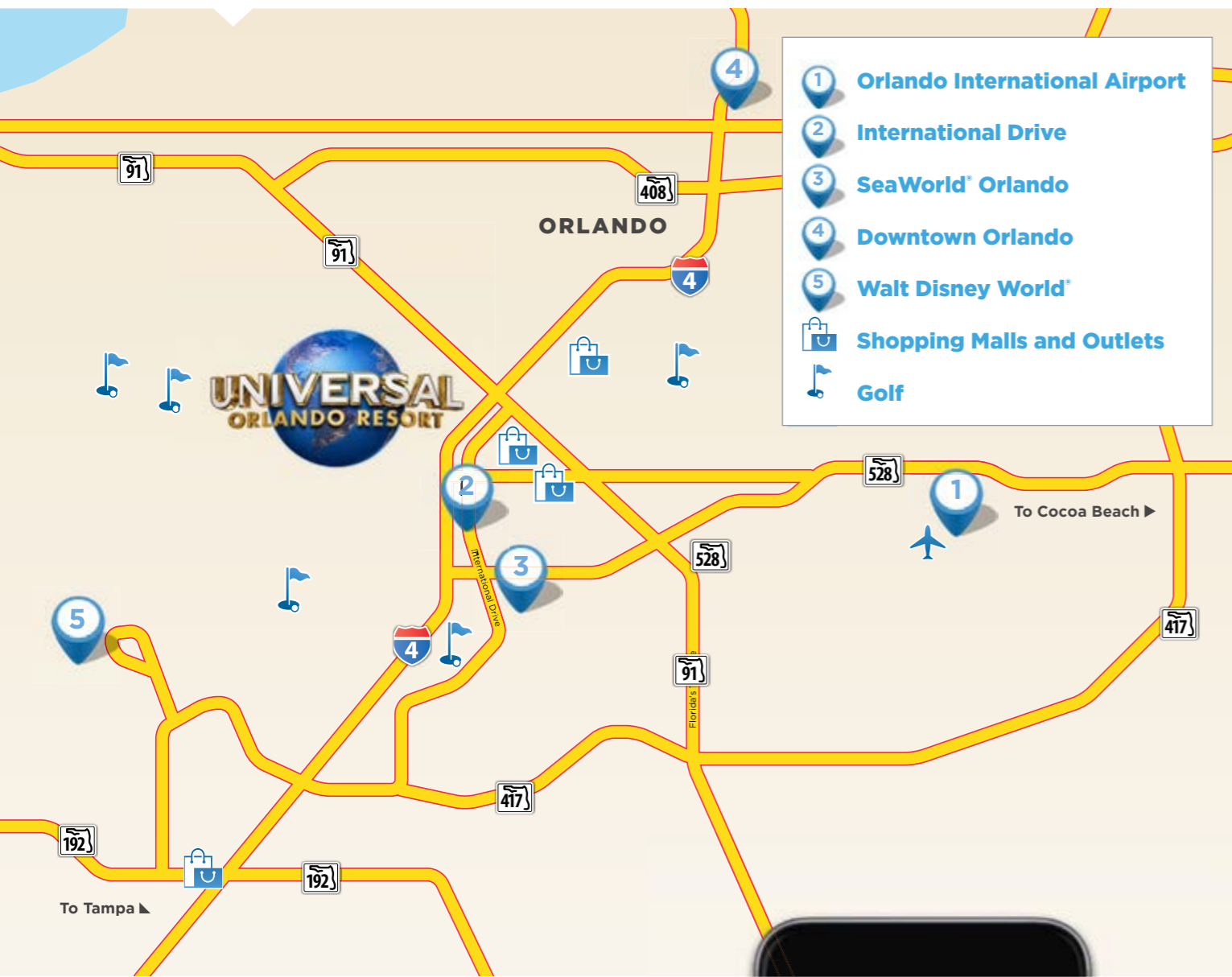
We'll capture your moments for you. Throughout all three theme parks you'll find special photo opportunity locations so you'll be able to view and share your memories as you're making them.

VOLCANO BAY EXTRAS & AMENITIES

In addition to My Universal Photos, Volcano Bay offers extras such as Private Cabanas, Premium Seating and more (rentals subject to availability).

The options above require additional fees and may be subject to additional restrictions.

MINUTES FROM ALL ORLANDO HAS TO OFFER



DOWNLOAD THE APP.

Everything you need to know will be in the palm of your hand with The Official Universal Orlando Resort App. It's free. Download it before you arrive.

You can purchase and redeem select theme park tickets and Universal Express passes, see the latest wait times, access maps and so much more.



GUEST INFORMATION

DIRECTIONS TO THE THEME PARKS

FROM ORLANDO INTERNATIONAL AIRPORT (MCO) OR THE COCOA BEACH AREA:

Take the Beach Line Expressway West (528 toll) toward the attractions. Exit onto I-4 East heading toward Orlando. Exit at #75A (435 South/International Drive/Universal) onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELLING EAST ON I-4 (FROM THE TAMPA AREA):

Exit I-4 at Exit #75A (435 South/International Drive/Universal) onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELLING WEST ON I-4 (FROM THE ORLANDO SANFORD INTERNATIONAL AIRPORT, I-95 AND DAYTONA BEACH):

Take I-4 West toward Tampa. Exit I-4 at Exit #74B (Universal) onto Adventure Way and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELLING FROM INTERNATIONAL DRIVE:

From International Drive, turn north onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

TRAVELLING NORTH OR SOUTH ON FLORIDA'S TURNPIKE:

Take Exit #259 and follow the signs to the I-4 Tampa exit. Exit I-4 at Exit #74B (Universal) onto Adventure Way. Turn right onto Hollywood Way and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

GPS ADDRESS: 6000 UNIVERSAL BLVD, ORLANDO FL 32819

LATITUDE: 28.47399 LONGITUDE: -81.46228

For further assistance, please call 407-363-8000.

PARKING

Daily parking is available for cars, vans, RVs, trailers, and motorcycles. Vehicles can leave the garage and return the same day by stopping at the toll plaza upon re-entry and presenting their parking permit. Valet parking is available for cars and vans only. Free self-parking is available after 6:00 p.m. for all guests (not valid for Halloween Horror Nights event nights; additional restrictions may apply and subject to change without notice). For current parking fees, please call 407-363-8000.

OPERATING HOURS

Universal Orlando theme parks open every day at 9:00 a.m., except during certain seasonal and special events. Universal's Volcano Bay opens at 10:00 a.m. during certain periods. Closing hours are seasonal. Changes in hours are posted at the ticket windows, the toll plaza, at UniversalOrlando.com or on our mobile app. Select Universal CityWalk venues are open until 2:00 a.m. daily. Shops and restaurants/café closing times may vary. Please refer to the monthly Universal Orlando or CityWalk Times & Information brochures. For daily operating hours, please call 407-363-8000.

RE-ADMISSION POLICY

Biometrics are used for same-day theme park re-admission. Guests must present the original ticket they used to initially enter the park and have their finger scanned.

STROLLER & WHEELCHAIR RENTAL

Single and Double Strollers are available inside of Universal Studios Florida and Universal's Islands of Adventure. If you require a wheelchair or Electric Convenience Vehicle (ECV), limited quantities are available for rental on a first come, first served basis. The Wheelchair Rental facilities are located in the Parking and Transportation Center and at the entrance to both Universal Studios Florida and Islands of Adventure. At Universal's Volcano Bay, wheelchairs are available for rent on a first come, first served basis from each of the Concierge Booths located throughout the park.

GUEST SERVICES

Please visit the theme park Guest Services locations for the following:

- Special dining assistance
- Lost and found
- Lost children
- Guide for Rider Safety and Accessibility
- Telecommunication Devices for the Deaf (TDDs) (Universal Studios and Islands of Adventure only)
- Studio Production information (inside Universal Studios only).
- Locker rentals are located inside the main entrance to Universal Studios and Islands of Adventure, and at multiple locations throughout Volcano Bay.

ATMs are located throughout all three theme parks and Universal CityWalk.

SERVICES FOR GUESTS WITH DISABILITIES

Universal Orlando provides a welcoming, inclusive environment and accessible experience for our Guests. A complimentary Guide for Rider Safety and Accessibility is available online at universolorlando.com/rg or at Guest Services. Ride Warning Signs can be found at the entrance of each ride to help determine the attractions that are suitable for guests based on their abilities.

For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, our stage shows and parade offerings have areas reserved for "Accessible Viewing", which are clearly marked with the International Symbol of Accessibility. With the exception of Hogwarts Express, none of the ride vehicles or attractions queues at Universal Orlando will accommodate ECVs or motorized wheelchairs. Guests may transfer from their EV or motorized wheelchair into a manual wheelchair that is provided at each attraction. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. If you are capable of transferring to the ride vehicle's seating (either by yourself or with the assistance of another person in your party), you may transfer.

American Sign Language Interpreters are available on a daily basis at no charge at select in-park live action shows located inside of Universal Studios Florida and Islands of Adventure. Please email us at SignLanguageServices@UniversalOrlando.com for additional information. For more information about accommodations within the park, please call our Guest Services office at 407-224-4233, option 4 (four).

RIDE AND HEIGHT REQUIREMENTS

To ensure you have a holiday that's both fun and safe, certain rides and attractions at our theme parks have restrictions based on your height. All attractions also have health and safety warning signs posted at their entrance. Make sure you read these signs while you're in the park, and find out which rides are right for you and your family before you go. If you suspect your health could be at risk for any reason, or that you could aggravate a pre-existing condition of any kind, do not ride. Guests with certain body dimensions may not be accommodated on some of our attractions. Please refer to the "Attraction Information" sections within our Guide for Rider Safety and Accessibility for further information.

Typical ride and attraction height restrictions range from:

- Action & thrill rides - 40" up to 54" (max 79")
- Children's rides - 36" up to 48"
- Family oriented rides - 34" up to 48"

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TO BOOK A COMPLETE HOLIDAY
CONTACT YOUR PREFERRED TRAVEL PROFESSIONAL.